

'WELCOME PROGRAMME' FOR STUDENTS ARRIVING IN BRISTOL

Are you coming to study in Bristol in Autumn 2010? Yes? -then read on...

(Or download this page as a pdf file by clicking [here](#))

Leaving home to go and study at university can be a little daunting, even more so when the university is in a completely different country! Different language? Different currency? Different culture? Not sure what to expect? Where to go? What to do? That's why **we are here to help**.

During the month of September we run a **Welcome Programme** to meet and greet overseas students arriving in Bristol from all over the world. In conjunction with the [University of Bristol](#) (UoB) and the [University of the West of England](#) (known as 'UWE'), we will have a team of volunteers to help you when you first arrive in Bristol. Based at **Welcome Desks**, either at **UWE Main Reception** or at the **Bristol Bus Station**, and **Temple Meads Train Station**, our aim is to make you feel welcome and assist you in getting you to where you need to go. This may be straight to your new accommodation, to the accommodation office, or maybe a guesthouse or youth hostel. We are here to help by **providing transport** to your location and helping you settle in, especially during your first few days in Bristol. **Our service is free of charge.**

The following information should help you know what to expect and the sort of help available.

Arriving at Heathrow Airport

If you are arriving at **Heathrow** airport, there will be a **Meet & Greet** welcome scheme in operation run by an organisation called **Friends International**. Why not let the team know when you are due to arrive so they can arrange to meet you and help you get to Bristol? For more details log onto <http://www.new2uk.org/new2uk/index.php>, (select 'What's On' and then onto 'Meet & Greet at Heathrow airport') and contact them directly.



Arriving at Bristol Airport

There is an express coach service called **The Bristol International Flyer** that operates between Bristol International Airport and the Bristol bus station and Temple Meads train station. The Flyer departs from the airport up to every 10 minutes almost around the clock. The journey time is approximately 30 minutes. The service operates two alternating routes, the A2 linking Bristol Airport with Temple Meads Railway Station, the City Centre, Clifton Triangle and Marlborough Street Bus Station; and the A1 which links Bristol Airport with Temple Meads Railway Station and Marlborough Street Bus Station. A single ticket costs from £6.00 and a return costs £9.00. There is no need to pre-book, simply pay on board. For more information or to view the timetable, simply go to: <http://flyer.bristolairport.co.uk/index.php>



Welcome Desk at UWE

If you are a student of the University of the West of England (UWE), **BISC** will have a **welcome desk** to greet you **in the Main Reception** (<http://www.uwe.ac.uk/hsv/reception/>) at UWE from **Monday 6th September until Saturday 11th September** between the hours of **9.30am – 5pm**.



If you have university accommodation, once you have collected your keys and signed your relevant papers, we will gladly **transport** you and your luggage to your new home. If you do not have university accommodation, UWE can help you to **find accommodation**, by contacting local landlords on your behalf, and then arranging for a BISC driver to take you to view the property. Please note BISC cannot assist with this prior to your arrival.

Remember, **if you are a UWE student** and arrive in Bristol between 6th –11th September you will need to **take a taxi** (Checker Cars with a fixed rate of £32), from Bristol Airport to the UWE Frenchay Campus. Take any taxi service (rate £14-£20) waiting outside Bristol bus station (Marlborough Street

station) and Temple Meads train station to UWE Frenchay Campus. When you arrive at UWE, head for Main Reception and look out for the BISC Welcome Desk.

Arriving at Marlborough Street Bus Station?

During the dates listed below we will have a **welcome desk** at the Bristol bus station to welcome you to Bristol. During these days, between **9.30am - 5.00pm** there will be BISC volunteers to welcome you, and help you on the next step of your journey. Look out for the **BISC team** wearing white t-shirts with a BISC name badge! We will operate a welcome desk on the following days:

Monday 13 September until Friday 17 September
Tuesday 21 September until Saturday 25 September
Monday 27 September until Friday 1 October

Our desk will be located near to the ticket office. If you are travelling from Bristol Airport on the 'Flyer' bus service and will be arriving between 9.30am-5pm on any of the dates listed above, we recommend you **get off the bus at Temple Meads Train station**, as this will assist us with arranging onward transportation for you due to parking restrictions imposed at the bus station.

Arriving at Temple Meads Train Station?

During the dates listed below we will have a **welcome desk** at Temple Meads Train station to welcome you to Bristol. (We regret that there will be no welcome desk at Bristol Parkway Train station). During these days, between **9.30am - 5.00pm** there will be BISC volunteers to welcome you, and help you on the next step of your journey. Look out for the **BISC team** wearing white t-shirts with a BISC name badge! We will operate a welcome desk on the following days:

Monday 13 September until Friday 17 September
Tuesday 21 September until Saturday 25 September
Monday 27 September until Friday 1 October



The BISC welcome desk will be located outside the train station, near the entrance/exit and close to where the Bristol International Flyer bus service operates from.

When do you plan to arrive?

If you know the date and time that you are due to arrive in Bristol, and would like some help upon your arrival, then please let us know. Simply click on the here to submit your details - <http://www.bisc.org.uk/welcontact.htm>. Please note, we can **only** meet you **within the times and dates** that our welcome desks are **in operation**.

If your travel details change nearer the time, please remember to update us. We will then be able to look out for you at the bus/ train station when you arrive.



Getting Started

For information about studying and living in the UK we recommend the following websites:

Friends International: A practical guide to living and studying in the UK
http://www.new2uk.org/new2uk/life_in_the_uk/intro.php

You can access **other useful information** about Bristol by clicking onto our 'Coming to Bristol' page at <http://www.bisc.org.uk/bristol.htm>. If you can't find the answer to your question at any of these places, please email us (bisc@bisc.org.uk) or speak to us when you arrive. We think you'll find the 'Useful Information' section helpful, this includes information about where to buy bedding/crockery etc, how to get connected to a telephone, where to buy a UK sim card for a mobile phone, how to get part time work, where to buy a bike etc. Take a look.

Bedding and Crockery: At BISC we have a small selection of second hand Bedding and Crockery that you are welcome to take away with you to your new home. Simply visit us at the BISC centre, 45 Woodland Road, Clifton, BS8 1UT to view what we have on offer. There is no specific charge, but you are welcome to make a small donation if you feel the need.

Welcome Meals

We realise that as a newcomer to the city you may feel a bit lonely in the early days. Therefore, at BISC, we will be serving **evening meals in our centre** to welcome you, provide you with some good food, and an opportunity to meet other newcomers as well as local people. **Your first meal is free!** - after that each meal costs £2. Meals are served **between 6.30-8.30pm** and operate on a ticketed first come, first served basis. There is no need to book, just turn up. Vegetarian options are available. **Meals served on the following dates:**

Wednesday: 22 September
Thursday: 23 September
Friday: 24 September
Saturday: 25 September

Monday: 27 September
Tuesday: 28 September
Wednesday: 29 September
Thursday: 30 September
Friday: 1 October
Saturday: 2 October

Welcome Guided Walks

BISC will be arranging guided walking tours to help you find your way around. Get to know Bristol! Learn about the city's history! Do some sightseeing! Make new friends! The **walks are free**, but you **must book your place in advance** as there are limited places available (maximum 25 people per group). All walks start promptly from the BISC centre (45 Woodland Rd, Clifton, BS8 1UT) and last approximately 1½ hours. Book through the BISC office (0117-915 9826) or [online](#).

Tuesday: 28 September, 4pm from BISC
Friday: 1 October, 4pm from BISC

General Information

Our service is **free of charge** and operated by a friendly **team of volunteers** made up of people from the following organisations: Bristol International Student Centre, the Christian Union's from the University of Bristol (UoB) and the University of the West of England (UWE), University Chaplains, icon Team and local Church people within the city.

And Finally...

We look forward to meeting you in September, and wish you a safe and pleasant journey to the city of Bristol. If you have any queries in the meantime, then email bisc@bisc.org.uk and we will do our best to help. Please note that we are closed for some of the summer so your email may not be answered straight away, please be patient.

Photos of Welcome Desks at train and coach stations during previous Welcome periods.

Click on the photo to view enlarge photo.





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